Return and Exchange Form

Returns and exchanges can be made within 60 days of the shipment date and may be subject to a 15% restocking fee. For details and exclusions, please see our full return policy on our website.

Please print this form, and complete the information below.

Step 1: Order Information

Order # _____

Buyer Information:
(This information should match the original order)

Name: _____

Address: _____

_____

_____
(City) (State) (Zip)

Phone: ( ) _____ ( ) _____
(Day) (Evening)

Email Address: _____

Shipper Information: (if different from Buyer)
(This information must match the original order)

Name: _____

Address: _____

_____

_____
(City) (State) (Zip)

Phone: ( ) _____ ( ) _____
(Day) (Evening)

Email Address: _____

Step 2: Returns

Please indicate the item(s) you are returning, including the reason code below.

Item #	Model/Color/Size	Item Name	Qty	Reason Code	Unit Price	Total Price
12001040	VNGC66-5 (6' 6", M, 1 pc.)	Example Item Only	2	10	39.99	79.98

Reason Codes:

10 Unsatisfactory
20 Defective
30 Shipping damage
40 Wrong item shipped
50 Did not like
60 Ordered wrong
70 Too small/short
80 Too large/long

If you are returning items that are unsatisfactory, defective or damaged, please explain the problem: _____

_____

Step 3: Exchanges

Please indicate the item(s) you wish to receive as an exchange.

Item #	Model/Color/Size	Item Name	Qty	Unit Price	Total Price
12001041	VNGC76-5 (7' 6", M, 1 pc.)	Example Item Only	2	39.99	79.98

If the total value of your exchange exceeds the value of your original order, a full refund for the original item(s) will be processed and you will need to place a new order. In this instance, please contact Customer Service at 800.922.1219.

Step 4: Return Shipment

Enclose this Return Form along with the merchandise in a well-sealed box. Return by FedEx, UPS, or by insured mail.

Send your return to:
FishUSA
6960 West Ridge Road
Fairview, PA 16415

Questions or Concerns?
Call: 800.922.1219